



Service Overview

SynAck Solutions delivers managed Vulnerability Scanning and Management services powered by an enterprise-grade scanning platform that provides continuous visibility into your organisation's security posture across internal and external attack surfaces. We deploy, configure, and maintain scanning infrastructure on your behalf, with integrated automated penetration testing that validates exploitability of discovered vulnerabilities — confirming which findings represent genuine risk.

The platform runs scheduled and on-demand scans across your environment, automatically discovering assets, detecting vulnerabilities, and confirming exploitability through automated exploitation. Remediation is prioritised by confirmed risk, not theoretical severity — all without the overhead of licensing, tuning, and operating scanning tools in-house.

Business Value

- Maintain continuous visibility into vulnerabilities across internal and external infrastructure
- Confirm exploitability through automated penetration testing — prioritise by real risk
- Reduce operational overhead — no scanner licensing, deployment, or tuning required
- Meet compliance obligations: ISO 27001, PCI DSS (ASV), Essential Eight, APRA CPS 234, SOCI Act
- Track remediation progress with trending dashboards and SLA adherence metrics
- Eliminate false positives with exploitation-confirmed vulnerability validation
- Receive prioritised findings scored by confirmed exploitability and business impact

What's Included

- Enterprise scanning platform — deployed, configured, and maintained by SynAck
- Automated penetration testing validation confirming exploitability of scan findings
- Scheduled and on-demand vulnerability scanning across all in-scope assets
- External perimeter scanning: public IPs, DNS records, web services, and cloud assets
- Internal network scanning: servers, workstations, network devices, and infrastructure
- Authenticated scanning for deeper visibility into patch levels and configurations
- Exploitability-prioritised scoring combining CVSS, asset criticality, and exploitation status
- Monthly executive summary with trend analysis and risk posture scoring
- Detailed technical reports with remediation guidance per finding
- Automatic asset discovery to detect new hosts appearing on the network

Scan Coverage

The service covers assets across your internal and external environments:

- External-facing IP addresses, web servers, and cloud-hosted services
- Internal servers, endpoints, and network infrastructure (switches, routers, firewalls)
- Operating systems: Windows, Linux, macOS, and network appliance firmware
- Applications and middleware: web servers, databases, mail servers, and application frameworks
- Cloud platforms: AWS, Azure, and GCP resource configuration and exposure
- Container environments and orchestration platforms where accessible

Asset discovery scans identify new and unknown assets appearing on the network between scheduled assessments.

What's Excluded

- Penetration testing and exploitation of identified vulnerabilities (available separately)
- Web application vulnerability assessment beyond infrastructure-level checks (available separately)
- Source code review or static application security testing
- Social engineering or phishing campaigns
- Configuration hardening implementation (advisory and guidance provided)
- Remediation execution — we identify and advise, your team implements

Service Tiers

SynAck offers flexible scanning tiers to match your requirements:

- Essential: quarterly external + internal scans, reporting, remediation guidance
- Professional: monthly scanning, authenticated scans, trending dashboard, remediation tracking
- Enterprise: continuous scanning, real-time alerts for critical findings, SLA reporting

All tiers include CVSS scoring and executive reporting.

Engagement Timeline

Baseline scan within 5 business days of onboarding. Reports delivered within 3 business days of scan completion. Critical findings flagged within 24 hours. Remediation re-scans available on demand at no additional cost.

Get Started

Contact us to discuss your environment and receive a tailored proposal. We will assess your asset inventory, recommend the appropriate service tier, and have your first baseline scan running within a week of engagement.

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